

# South East Water, Health, Safety and Quality Policy

Our Vision is to be the water company people want to be supplied by and want to work for. Integral to this vision is our health, safety and wellbeing strategy 'Thrive 365!' supported by the two key themes of safe people and safe working. These themes are delivered via the eight safety goals which together provide safe and healthy working conditions for the prevention of work related injury and ill health.

To facilitate this strategy South East Water adheres to an integrated management system (IMS) covering health, safety and quality management. This IMS is available to all staff and is communicated via training programmes.

The IMS is based on assessment of health, safety and operational risk. These risks are managed via the implementation of controls including documented procedures. The IMS incorporates provisions to ensure

- Compliance with all relevant legislation as well as documented best practice and industry standards so far as is practicable
- Reducing the risks arising from hazards so far as is reasonably practicable
- The continuous improvement of health, safety and quality management systems and performance via the setting and monitoring of objectives and targets at dedicated management review meetings. These are reviewed and developed in the light of new technology, industry best practice and changes in legislation;
- The provision of a safe place of work in order to minimise the risk of accidents and reduce the risk of injury and ill health;
- Taking account of health, safety and quality when planning operations and applying best practice wherever practicable;

Avoidance and response strategies have been developed for foreseeable emergency situations.

Responsibilities for staff have been defined and employees have been informed of their responsibility and the consequences of departure from the approved procedures.

Employees are consulted on all matters relating to health, safety and wellbeing primarily via the safety committees attended by employee representatives. All employees are aware of, and understand, this policy and have a duty to ensure that it is observed. All new employees undergo induction training to make them aware of this requirement.

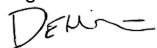
All managers and supervisors are responsible for the health and safety of the employees in their care and anyone else affected by their activities. They are responsible for the implementation of this Policy.

The Head of Health, Safety and Quality has access to the information necessary to enable an evaluation of the effectiveness of the integrated management system and advises the Executive Team of any identified deficiencies.

This policy is available to interested parties and members of the public upon request.

This policy is reviewed and updated on an annual basis to ensure its continued effectiveness

Signed:



David Hinton  
CEO



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