

WaterSure Application Form

WaterSure can help by putting a cap on your metered water charges if you meet the following conditions:

- 1 – You have a water meter
- 2 – You are in receipt of qualifying benefits
- 3 – You have either:

A medical condition which requires a significant additional use of water or, have three or more children under the age of 19 living in the household for which someone in the household is claiming child benefit.

Once complete, please return the application form to South East Water, Rocfort Road, Snodland, Kent, ME6 5AH



Customer Care Team



Are you on a water meter?

Yes

No

(If no you will not qualify for this tariff, for advice on other ways to help pay your bill please visit southeastwater.co.uk)

About You

Water Account Number

 -

Name

Address

Postcode

Landline

Mobile

Email

Date of Birth

 / /

National Insurance Number

(Please provide national insurance number of the person who receives one of the benefits)

Which qualifying benefits are you in receipt of?

Please provide proof of all ticked benefits.

Income-based ESA

Income support

Income-based JSA

Pension credit

Working tax credit

Universal credit

Housing / Council Tax Benefit

Child tax credit

Please now complete **section one** if you are applying because of a **medical condition** or **section two** if you are applying for the **family element**.

Section One:

Please provide proof of all ticked conditions, if you do not have a prescription please provide either a letter from your GP which states why you would require the use of more water, or alternatively, please provide a stamp in the box provided.

- Desquamation (flaky skin disease)
- Incontinence
- Renal failure where they need home dialysis
- Ulcerative Colitis
- Crohns disease
- Abdominal stoma
- Weeping skin disease (eczema, psoriasis etc)
- Other please specify

Surgery or health centre official stamp

Section Two:

Families with three or more children under 19 living at home

I can confirm that someone in the household receives Child Benefits for three or more children under 19 living with them permanently

Childs name (eldest first)

Childs date of birth

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Declaration

The information I have provided is correct to the best of my knowledge and I understand that if I provide any information which is false you may refuse to consider my application.

If my circumstances change and it may affect my application I will tell you straight away.

I give my permission for the authority that provides my benefit or tax credit to give you any further information to support my application.

I only use a hosepipe or watering can to water my garden and do not have an auto-filling swimming pool or pond which holds over 10,000 litres of water.

I give consent for the use of my information to review my eligibility and/or offer a tariff or service.

I understand that the information provided will be added to my account,

For more information on how we protect and use personal data please see

www.southeastwater.co.uk/privacy

Signed

Date

Telephone

0333 000 2468

Write

South East Water
Rocfort Road
Snodland
Kent
ME6 5AH

24 hour emergency line

0333 000 0365

Leak line

0333 000 3330

Tap into the source

southeastwater.co.uk/contact